

**FREQUENTLY ASKED QUESTIONS ON THE JOINT AGREEMENT  
BETWEEN JCA, WB AND DIFFERENT PRIVATE HOSPITALS &  
DIAGNOSTIC CENTRES**

<b>Sl. No.</b>	<b>POINTS OF DOUBTS</b>	<b>CLARIFICATIONS</b>
1.	What is the purpose of this agreement?	To provide medical facilities to the employees ( including retired personnel) of Income Tax Department and their dependent family members by some leading private Hospitals & Diagnostic Centres at lower cost.
2.	Definition of “Family Members”.	Family includes : i] Spouse ii] Children iii] Parents iv] Father & Mother-in-law
3.	Hospitals & Diagnostic Centres covered under this agreement.	<ol style="list-style-type: none"> <li>1) A. M. R. I. Hospitals               <ol style="list-style-type: none"> <li>i) Salt Lake</li> <li>ii) Dhakuria</li> <li>iii) Mukundapur</li> <li>iv) AMRI, Medical Centre, Southern Avenue, Kolkata.</li> </ol> </li> <li>2) Medica Superspecialty Hospital, 127, Mukundapur, E.M. Bypass, Kolkata-700099.</li> <li>3) R. N. Tagore International Institute of Cardiac Sciences, 124, Mukundapur, E.M. Bypass, Kolkata -700099.</li> <li>4) Narayana Multispecialty Hospital, 78, Jessore Road( South), Barasat, Kolkata-700127.</li> <li>5) Rabindranath Tagore Surgical Centre, D-52, Sammilani Park, E.M. Bypass, Near Big Bazar, Highland Park, Kolkata – 700075.</li> <li>6) Institute of Neurosciences Kolkata, 185/1, A.J.C. Bose Road, Kolkata-700017.</li> <li>7) Zenith Super Specialist Hospital, 9/3, Feeder Road, Belghoria, Rathtala, Kolkata-700056.</li> <li>8) Kamala Ray Hospital, 20K, G. T. Road, Hindmotor, Hooghly, W.B.-712233.</li> <li>9) Apollo Gleneagles Hospital, 58, Canal Circular Road, Kolkata-700054.</li> <li>10) Narayana Multispecialty Hospital, Chunavati, Andul Road, Howrah -711109.</li> </ol>

		<p>11) Narayana Super specialty Hospital, 120/1, Andul Road, Near Nabanna, Howrah-711103.</p> <p>12) Remedy Hospital, Garia Station Road (Near Kshudiram Metro Station), Kolkata-700084.</p> <p>13) Eastern Diagnostics India Ltd. [investigation for pathology &amp; Radiology], 13 Mirza Ghalib Street, Kolkata-700016.</p> <p>14) EKO Diagnostic Pvt. Ltd, 54, Jawaharlal Nehru Road, Kolkata-700071.</p>
4.	What are the facilities agreed to be provided by the Hospitals?	Medical/surgical facilities for all kind of diseases with all laboratory facilities for complete IPD treatment and OPD treatment [ <i>except Zenith Hospital</i> ], if available in that particular Hospital.
5.	Rate at which facilities is agreed to be provided.	<p>1. The rate as provided by West Bengal Health Scheme (WBHS), 2014(<i>except in case of Apollo Gleneagles Hospital, where it will be WBHS rate Plus 20% of it</i>)</p> <p>2. In case of un-coded WBHS items, discount of <u>10% to 20%</u> of the Hospital's normal rate will be provided by the Hospitals while preparing the final medical bill for treatment provided under this Agreement.</p> <p>3. Expenses related to telephone, ambulance, and food &amp; beverages charges for patient/attendant, shall be paid by the patient/employee prior to discharge of the patient.</p>
6.	What will be the mode of payment?	<b>Payment has to be cleared either in cash or through electronic mode of payment before the discharge of the patient.</b> In case of Diagnostic Centers, payments have to be cleared as per norms of the Diagnostic Centres. <b>No credit facility is available in this scheme.</b>
7.	Whether individual having Mediclaim Insurance can be tagged with this agreement?	<b>Cashless facility is not available in this scheme.</b> If allowed by the Insurance Company, one may reimburse the same from the Insurance Company, after clearing of dues of Hospital.

8.	Whether CGHS beneficiaries can get the facilities under this agreement?	There is no relation between this scheme and the CGHS. This scheme is independent of any other scheme and is meant to provide facilities as mentioned in point 4 above to the employees (including retired personnel) of Income Tax Department and their dependent family members as mentioned in points 1 & 2 above. CGHS beneficiaries may avail this scheme but the charges will be as per the rates as stated above/in agreement.
9.	Requirements at the time of admission in Hospitals or availing the facilities in Diagnostic Centres as listed in point no.3 above.	<ol style="list-style-type: none"> <li>1. Photocopy of Income Tax employee's Identity Card.</li> <li>2. Certificate issued by the JCA, WB.</li> </ol>
10.	Contact persons for any query/ assistance.	<ol style="list-style-type: none"> <li>1. Shri Shyamal Kr. Das, ITO (Mob. 8902198895 &amp; 9836675937)</li> <li>2. Shri Biswa Deb, O.S. ( Mob. 8902195233)</li> </ol>